Discover the World of GAC

September 2019
Contents

- Global Snapshot
- GAC Greece
Global Snapshot
Your Partner that Delivers Value for Growth

• Dedicated to delivering all your shipping, logistics and marine services needs globally since 1956

• Emphasising world-class performance, a long term approach, innovation, ethics and a strong human touch, GAC delivers a flexible and value-adding portfolio to help you achieve business growth

• GAC's brand promise "Delivering your strategy." pledges to put our customers' ambitions and strategic targets at the heart of everything we do

>300 offices  >50 countries  >9,000 dedicated professionals
Worldwide Network

Americas
- Bahamas
- Brazil
- Guyana
- Panama
- Trinidad & Tobago
- Uruguay
- USA
- Venezuela

Africa
- Angola
- Benin
- Egypt
- Ghana
- Ivory Coast
- Kenya
- Namibia
- Nigeria
- South Africa
- Tanzania
- Togo

Europe
- Belgium
- Cyprus
- Denmark
- Finland
- Germany
- Gibraltar
- Greece
- Ireland
- Netherlands
- Norway
- Poland
- Russia
- Sweden
- Turkey
- United Kingdom

Asia Pacific & Indian Subcontinent
- Australia
- China
- Hong Kong
- India
- Indonesia
- Japan
- Pakistan
- South Korea
- Sri Lanka
- Malaysia
- Philippines
- Singapore
- Taiwan
- Thailand

Marine (M)
- Abu Dhabi
- Kazakhstan
- Turkmenistan

Headquartered in Dubai, with regional offices in Rotterdam, Houston, Cape Town, Dubai and Singapore
Digital GAC

• In-house technical competence to integrate with the fast-growing digital world
• Modern operational applications to support GAC core businesses such as freight, ship agency, warehousing etc.
• Possibility to quickly adapt to changes or unique demands
• GAC digital platforms focus on:
  o Making decisions based on facts
  o Easy to connect to our customers
  o Share data with our peers in the ecosystem
  o Collecting and analysing sensor data
  o Well maintained IT-systems

Effective, customised proprietary IT systems to meet customers’ requirements
### Judged & Won

**Industry accolades received in 2017-2018**

<table>
<thead>
<tr>
<th>Award</th>
<th>Winning Category</th>
</tr>
</thead>
<tbody>
<tr>
<td>Logistics Middle East Awards 2017</td>
<td>FMCG Supply Chain Management Award</td>
</tr>
<tr>
<td>The Environmental Leader Product and Project Awards 2017</td>
<td>Product of the Year</td>
</tr>
<tr>
<td>Seatrade Maritime Awards 2017 – Middle East, Indian Subcontinent &amp; Africa</td>
<td>Ship Agent Award</td>
</tr>
<tr>
<td>Seatrade Maritime Awards 2017 – Middle East, Indian Subcontinent &amp; Africa</td>
<td>Green Shipping Award</td>
</tr>
<tr>
<td>The Maritime Standards Award 2017</td>
<td>Ship Agency of the Year</td>
</tr>
<tr>
<td>IMC Excellence Awards 2017</td>
<td>Ship Agency of the Year</td>
</tr>
<tr>
<td>Lloyd’s Loading List Global Freight Awards 2017</td>
<td>Specialist Freight Solutions of the Year</td>
</tr>
<tr>
<td>Lloyd’s Loading List Global Freight Awards 2017</td>
<td>Project / Heavylift Forwarder of the Year</td>
</tr>
<tr>
<td>Lloyd’s List South Asia, Middle East &amp; Africa Awards 2017</td>
<td>The Topaz Excellence in Logistics Award</td>
</tr>
<tr>
<td>Logistics Middle East Award 2018</td>
<td>FMCG Supply Chain of the Year</td>
</tr>
<tr>
<td>National Logistics and Transport Excellence Awards 2018</td>
<td>Merit Award</td>
</tr>
<tr>
<td>Goa State Logistics Leadership Award 2018</td>
<td>Logistics Award</td>
</tr>
<tr>
<td>ShipTek Maritime Awards 2018</td>
<td>Best Ship Agency Award</td>
</tr>
<tr>
<td>The Maritime Standard Awards 2018</td>
<td>Transportation &amp; Logistics</td>
</tr>
<tr>
<td>Logistics &amp; Transport Awards 2018</td>
<td>FMCG Logistics Provider of the Year</td>
</tr>
<tr>
<td>Lloyd’s List South Asia, Middle East and Africa Awards 2018</td>
<td>Maritime Services Award</td>
</tr>
</tbody>
</table>
GAC Greece
Local Knowledge

• Established since 1986, GAC Greece operates from 3 offices in Piraeus, Thessaloniki & Athens, covering all ports and terminals and offering a uniquely customizable range of shipping, logistics and marine services

• Compliance and quality are at the heart of our operations:
  o AEO & TRACE certified
  o ISO 9001:2015 certified
  o FCPA / UK Bribery Act compliant
  o IATA Cargo Agent
  o Strong emphasis on HSSE and Ethics & Anti-Corruption & Bribery, Anti-Money Laundering, Sanctions, Data Privacy Policies
The World of GAC Services

**Shipping**
- Ship Agency
- Husbandry Services
- Procurement Services
- Bunker Fuels
- Stevedoring
- Crew Changes
- Launch Services

**Logistics**
- Freight Services
- Contract Logistics
- Land Transportation
- Customs Clearance
- Ship Spares Logistics
- International Moving
- Warehousing & Distribution
- Project Logistics
- Supply Chain Management

**Marine**
- Offshore Support
- Rig Moving Operations
- Tug & Barge Operations
Ship Agency

- Full range of ship agency services for today’s maritime operations
- Serves all types of vessels from tankers, liners to bulk carriers, seismic and drill vessels
- Flexible and efficient services including inward/outward port clearance, ship supply, cargo brokerage, ship-to-ship operations (where permissible in Greek waters) and more
- 24/7 support with voyage/operations monitoring
- Provision of latest information on local ports
- Excellent relations with suppliers, ports, customs & immigration authorities

Complete coverage of ports and terminals throughout the country
Husbandry Services

Everything your vessel needs during its stay in port or at anchorage

- Takes care of all your vessel’s needs at local ports and terminals for fast turnaround
- From cash to master and crew welfare to delivery of fuel, provisions, spares and more
- Excellent relations with suppliers and port & immigration authorities globally
- Efficient reporting on daily port operations and expenses to meet principal’s requirements
Personnel Logistics

• Meet & greet services on arrival/departure at approved immigration points in Greece
• Assistance with immigration formalities, baggage claims, accommodation and transportation
• 24/7 service and support for crew and visitors
• Provision of useful information including emergency contacts

• Transportation with the highest standards of safety
• Safe embarkation/disembarkation of crew whether at port or offshore
• Medical emergency assistance with formalities, hospital care, evacuation and repatriation
• Liner agents with vast experience in container services
• Strong presence in the Greek market
• Reliable services with global coverage
Freight Services

- Full range covering international road freight, air freight, sea freight, consolidation, customs clearance, transportation & forwarding
- Global partnership agreements and strong relations with the world’s premier carriers ensuring competitive rates and priority access to capacity
- Customised packages with end-to-end services
- Safe delivery to any destination with regular updates throughout the journey
- Preparation of documentation and cargo insurance
Bunkering

• Through our own GAC Bunker Fuels and its 12 offices strategically located in bunkering hubs, we can deliver bunker supplies in major ports and obscure locations worldwide.

• We can help reduce overall bunker expenditure through using strictly vetted suppliers from robust supplier programme, real-time job performance monitoring and customised bunker price assessments.

• ISO 9001:2015 and ISO 14001:2015 certified for bunker and lubricant trading and brokerage, designed to mitigate major risks that customers face when procuring bunkers.
Seamless turnkey solutions that minimise costs and optimise resources

Project Logistics

• Expertise in transportation of heavy, wide and oversized cargo for turnkey projects
• Capability to manage any project scale from a single domestic delivery to a complex, multimodal international shipment

• High quality infrastructure backed by advanced IT systems
• Preparation of all documentation and clearance formalities for temporary and in-transit cargo shipments.

Seamless turnkey solutions that minimise costs and optimise resources
Marine

- Specialised in bulk liquid, liquefied gas and dry bulk cargo transfers between all types of vessels
- Rental of STS equipment, including primary/secondary fenders, transfer hoses, gaskets and mooring equipment – all tested and inspected to conform to highest industry standards
- Offshore exploration, development and production support, including:
  - anchor handling of lay barges and drilling rigs
  - towing of barges for pipes, structures and equipment
  - transport of supplies and personnel necessary to sustain drilling and production activities

Full suite of support services, rig moving and tug & barge operations
Offshore Support

• Unrivalled range of services and support packages for rig and vessel lay-up
• Efficient management of multiple port calls
• Single point of contact for all agency and project requirements
• Transport of supplies, equipment and personnel offshore
• Oil & gas supply chain management capabilities
• Expertise in customs procedures for import, export, temporary import, inbound/outbound bonded entry
• Collation and timely submission of all documents including bonds and guarantees
• Standby emergency support
• 24/7 monitoring of latest voyage, regulatory, environmental and operational information

Full exploration, construction and production support
Serving the Energy Sector

• GAC Greece draws on the GAC Group’s experience in key global oil & gas locations to support the East Mediterranean energy sector
• Continuous support from initial exploration to oilfield development
• Full compliance with local, regional and international rules assured by Group policies
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