

# GAC Shipping

## Protection & Indemnity Services



Proactive Claims handling  
Providing LOU's and Bank Guarantees  
Appointing surveyors and lawyers  
In-house surveyor  
Stowaway repatriation  
Medical Assistance claims handling  
Human remains repatriation

**Services Include**



wherever you go



# GAC Shipping

## Protection & Indemnity Services

Since 1973, GAC has been acting as correspondents for the International Group Protection & Indemnity (P&I) Clubs and has steadily expanded its Correspondent network to include offices in Africa, the Mediterranean, Middle East, Indian Subcontinent and Far East.

### Wide Geographical Coverage

GAC provides a full range of promptly executed and well coordinated P&I services to Shipowners and Chartered Members of the International Group and Fixed Premium Clubs with 7 strategically located offices around the Middle East in Bahrain, Kuwait, Oman, Qatar, Saudi Arabia, Yemen and UAE.

### Comprehensive Services

A well reputed leader in its field today, GAC endeavors to handle incidents and claims with a high level of professionalism from notification to final conclusion. Besides the initial guidance and advice following an incident, GAC issues letters of undertaking on behalf of the Clubs, conducts marine surveys and arranges for bank guarantees when required and provides reports as and when required by Clubs and Members.

Our exemplary relationship with Local Government and Police Authorities has ensured successful release of vessels and disembarking and repatriation of stowaways on numerous occasions.

GAC's medical assistance team offers services including arranging of doctor's visits, ambulances, medical evacuation, medical escorts and repatriation of human remains and more.

### Professional & Experienced Team

GAC offices are manned round-the-clock by our strong team of dedicated professionals who are well versed in local shipping practices, laws and regulations and are ready to assist you round-the-clock. Clubs are assured of prompt and comprehensive responses to all their requests.

### Commitment to Quality & HSSE

GAC is proud of its continuous commitment to deliver the highest quality standards to its customers and we believe in the importance of feedback for continuous improvement. In addition, the GAC network has a strong policy on HSSE performance and holds a firm belief that good management of HSSE is essential for the well being of our employees, customers, visitors and all other stakeholders.

### Advantages At A Glance:

- Track record of handling over 1,500 P&I cases and 500 Medical cases per year.
- Letter of Undertaking (LOU) accepted by majority of the Ports in the Middle East and cargo interests as security.
- Excellent relationships with local authorities and port officials that help expedite case handling and minimise Principals' financial exposure.
- Strong in-house IT capabilities.
- Team of experienced claims handlers with legal and technical expertise.

Gulf Agency Company Ltd. (Dubai) L.L.C.

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