

# GAC South Africa

## Shipping Services

### Durban



Cash to master  
Crew welfare  
Dry bulk services  
Dry docking support  
Liner agency  
Offshore supply assistance  
Owners matters  
Owners protecting agency  
Ship agency  
Marine logistics  
Tanker agency

**Services Include**



wherever you go



# GAC South Africa

## Shipping Services - Durban

The port of Durban is the busiest on the African continent, and is South Africa's main general cargo and container port. Strategically placed on the world shipping routes, the port plays a pivotal role in foreign trade. The port of Durban is world-class, serving as a key location for repairs and where many vessel owners and managers choose GAC to act as their port agent.

### Global network, local expertise

Established since 1998, GAC South Africa is part of the GAC Group, a leading global provider of shipping, logistics, marine and related services, with an integrated network of close to 300 offices worldwide.

Local in action and global in attitude, GAC's managers and staff emphasise human dignity as a core value in their operating philosophy. They value long-term relationships with business partners, customers and suppliers and seek win-win solutions to the challenges of modern business.

### Comprehensive coverage, extensive services

From its offices in Durban, Richards Bay, Saldanha Bay and head office in Cape Town, GAC South Africa provides a full range of ship agency services to vessels calling at all major ports in the country, as well as neighbouring Mozambique and Namibia.

At all West, East and South African ports and the Indian Ocean islands, GAC Bunker Fuels, based in Cape Town, can arrange

for quality fuels and lubricants at the most competitive prices through its accounts with all major oil companies.

### Professional and experienced team

Staffed by a strong team of professionals with extensive experience, GAC South Africa is conversant with all kinds of cargoes, from iron ore and coal through crude, products and chemicals, to vehicles, livestock, general cargo and containers. In particular, the Durban office specialises in service and support to the ship repair, general cargo and tanker markets.

### IT strengths and capabilities

To ensure reliable communication and effective reporting for its Principals, GAC South Africa is continuously updating its IT infrastructure. GACAgent, GAC's own ship agency software, coupled with robust network, firewall and back-up applications, ensures that operations data is captured efficiently. Additionally, mobile communications for ship-side staff help us provide optimum levels of attention and ensure the changing needs of in-port vessels are managed promptly and professionally. GAC South Africa fully complies with ISPS and other local regulations.

### Quality assurance

The key characteristic we aim for in every respect of the company's activity is quality. Thus, we always strive to continuously improve and develop the services we market. All GAC South Africa offices have achieved ISO 9001:2000 accreditation.

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