

GAC Cruise Services

Global reach, local expertise



Port agency
Advice on itinerary planning
Crew Welfare
Marine logistics & storage
Visa support
Medical assistance
Managing berth bookings
Ground transport
Baggage handling
Supply of provisions/F&B

Services Include



wherever you go



Make your cruise experience a breeze with GAC Shipping

Extensive experience

Established by Swedish transport interests in 1956, GAC has grown to become a leading global provider of shipping, logistics, marine and related services.

With over 9,000 staff in more than 300 offices worldwide, GAC provides a comprehensive range of services from port clearances, spares support, ground transport, baggage handling and liaison with local tour operators, to both cruise majors and special interest operators.

Local expertise

GAC has in-depth local knowledge to ensure maximum impact and minimum fuss. GAC advises and guides itinerary planners to plot optimum locations and routes for local sightseeing, fly/cruise hotels and ground transport arrangements.

As sound advance planning is crucial for trouble-free cruising, GAC cruise operations focus on advance planning with respect to berth reservations and immigration requirements, as well as more near-term arrangements prior to vessels arriving.

Furthermore, GAC local offices have cruise experiences in less well-subscribed locations such as smaller ports in the Middle East, East Africa, India and Indonesia.

Time and cost efficiency

Besides possessing the local expertise and experience, GAC has well-established working relationships with all relevant authorities and contacts in the local cruise industry.

In many cases, this has helped to ensure that immigration officers are on board vessels 24-48 hours prior to ETA at their next port of call, facilitating advance immigration clearance, so passengers can disembark and enjoy their shore side experience without delay.

Innovation

Developing complementary value-added services for cruise is one of our objectives and GAC is dedicated to continuous innovation and improvement

One of the value added services includes GAC Marine Logistics (GML), a GAC subsidiary. GML provides logistics support dedicated to the movement of ships supplies and equipment from door to deck, with consolidated invoicing and full track and trace facilities.

GAC also offers a Global Hub Agency system which manages multiple port calls through a single point of contact. This helps to ease communications and reduce costs through streamlined administration and centralized accounting.



'Van Gogh' was one of the cruise ships handled by GAC Indonesia at Bali.



New Cunard flagship, Queen Victoria, was also entrusted to GAC Dubai on its maiden voyage.

Cruise Experience

GAC cruise principals include:

- Clipper Cruise Line
- Compagnie Des Iles Du Ponant
- Costa Cruises
- Crystal Cruises
- Cunard Line
- Delphin Seereisen
- Hapag Lloyd Cruises
- Holland America Line
- International Shipping Partners
- Japan Cruise Line
- Kyma Shipmanagement
- Majestic International Cruises
- NYK Cruises
- Peter Deilmann Cruises
- P&O Cruises
- Princess Cruises
- Saga Cruises
- Seabourn Cruise Line
- Silversea Cruises
- Star Clippers
- Swan Hellenic
- V Ships Leisure
- World Cruises Agency

Destinations handled:

- Abu Dhabi
- Algeria
- Australia
- Bahrain
- Cyprus
- Dubai
- Egypt
- Greece
- Hong Kong
- India
- Indonesia
- Jordan
- Korea
- Kuwait
- Lebanon
- Mozambique
- Oman
- Pakistan
- Philippines
- Qatar
- Saudi Arabia
- Singapore
- South Africa
- Sri Lanka
- Thailand
- Turkey
- United Kingdom
- Yemen

Other destinations covered by GAC include: Argentina, Brazil, Chile, Kenya, Malaysia, Norway, Russia (Sochi & St Petersburg) and Tanzania.



Specialist in shipping, logistics, marine and related services

GAC is a global provider of shipping, logistics and marine services. These services are constantly being refined and integrated to serve our customers' increasing need for competitive solutions. Emphasising trust, reliability and a strong human touch, GAC has been building its reputation in its chosen markets since 1956.

Headquartered in Dubai, GAC employs over 9,000 people in more than 300 offices worldwide.

GAC Shipping, the Group's shipping services unit, is a global leader in ship and hub agency services. It represents more than 3,500 Principals and handles more than 40,000 vessels annually.

In addition to ship and hub agency services, GAC Shipping is an experienced provider of bunker supplies, ship-to-ship transfers (with GAC Marine), canal transits and ship supply services. It also acts as correspondent for most international group P&I clubs.

What makes GAC Shipping special?

- Global coverage - represented in thousands of locations
- Excellent references - serving over 3,500 leading principals
- Outstanding track record - over 50 years experience in shipping, logistics, marine and related services
- Comprehensive range of ship agency and related services
- Global solutions for port call management, cash management, fuel and spares management
- Ship supplies, canal transits, ship-to-ship transfers and P&I representation available in key locations
- Modern, effective IT solutions and security systems

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